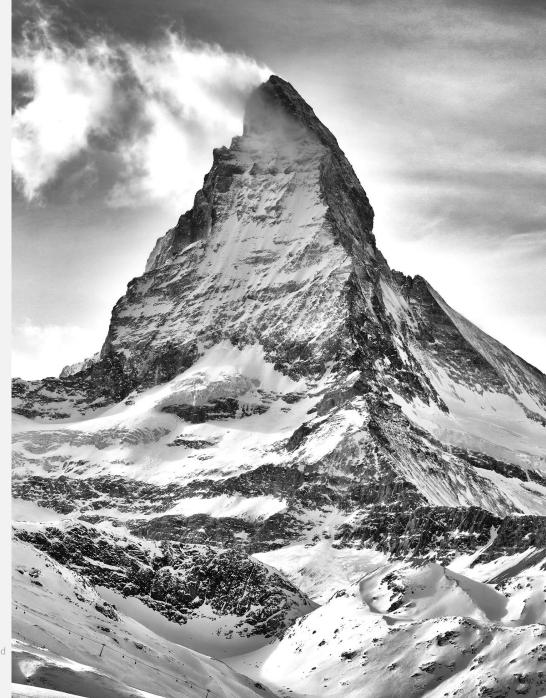


Q1 2020 report

7 May 2020

Presenters: Henrik Wennerholm, CEO, and Fredrik Olsson, CFO



This presentation contains forward-looking statements. Such statements are based on our current expectations and are subject to certain risks and uncertainties that could negatively affect our business.

Please refer to our website for a better understanding of these risks and uncertainties. Unless otherwise stated, figures in parentheses relate to the preceding comparable period in 2019 © DDM Holding AG 2020

## AGENDA

1. Key developments

2. Financials Q1 2020

3. Summary



### Key highlights: Q1 2020

#### Key highlights

- Adjusted net collections EUR 19.5M (Q1 2019: 18.9M)
  - Strong collection performance prior to the COVID-19 pandemic
  - Driven by collections received from Greece and secured corporate portfolios in the Balkans
- Total investments increased 14% to EUR 200M at March 2020 compared to December 2019
  - Strategic investment to acquire 20% stake in Addiko Bank AG
  - Buy-out of co-investor in Hungary
- Impact of the COVID-19 pandemic
  - Negatively impacted by unrealized FX movements
  - Limited visibility over future collections

Adjusted net collections Q1 2020 LTM<sup>1)</sup>
EUR 66m

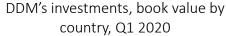
Cash Q1 2020
EUR 22m

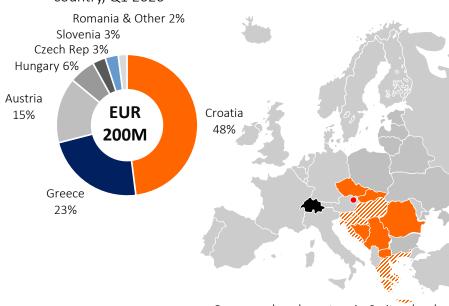
Adjusted cash EBITDA Q1 2020 LTM<sup>2)</sup>

EUR 53m

120-month ERC Q1 2020
EUR 308m

### Geographic locations





- Company headquarters in Switzerland
- AxFina office in Austria
  - Joint DDM/AxFina portfolio management services
- Outsourced debt collection services



### Key developments: Q1 2020

### Summarizing the quarter

- Strategic investment to acquire a 20% stake in Addiko Bank AG, an Austrian bank with operations in DDM's core markets in the Balkans
  - Acquired a 9.9% stake for approximately EUR 30M on 9 March
  - Call option exercised on 30 March to acquire an additional 10.1% stake at an adjusted price, which is subject to regulatory approval
  - DDM is a highly experienced investor in Addiko's core markets and is looking to support Addiko in its transformation process
    - At 31 December 2019 the bank had EUR 6.1 billion of total assets, including a net loan book of EUR 3.9 billion mostly towards consumers and SME customers, with an NPE ratio of 3.9%
- Bought out the majority share co-investor located in Hungary
  - Total investment amounted to approximately EUR 3M
  - Control over a leasing company and platform in which we see great future value
- Written procedure
  - Successfully completed a written procedure in March to make certain amendments to DDM Debt up to EUR 150M bonds due 2022



- AxFina office in Austria
  - Joint DDM/AxFina portfolio management services
- Outsourced debt collection services



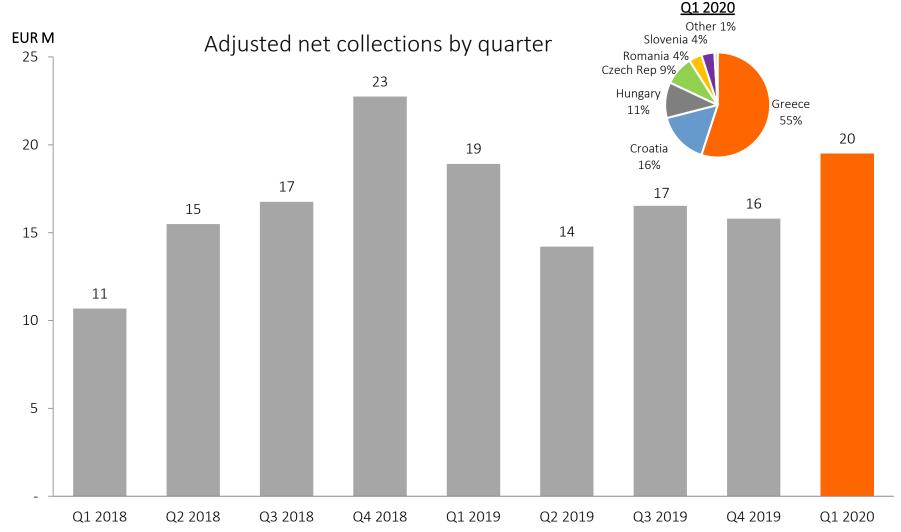
### COVID-19 pandemic

### Since the end of the quarter

- Significant adverse impact on global economic activity
  - Expected to have a negative impact to DDM's financial performance for the remainder of 2020
  - However the full extent of the economic impact on DDM's operations and the expected duration of the pandemic is unknown
- DDM is closely monitoring developments across our core markets
  - Global lockdowns implemented to prevent further spread of the virus
  - Loan moratoriums across a number of core markets in the SCEE region
  - Courts being closed or with limited operations resulting in delays of case settlements
  - Impact on tourism and thereby the economies of our markets in Croatia and Greece
- Economic outlook
  - Implemented cost saving measures including a reduction to our workforce across some of our markets
  - Limited visibility over future collections which are expected to be negatively impacted
  - Not possible at this stage to quantify the full extent of the impact on DDM's portfolio consisting to a large extent of secured debt
  - Expect the coming quarters to be challenging with increased volatility and to experience delays of some collections

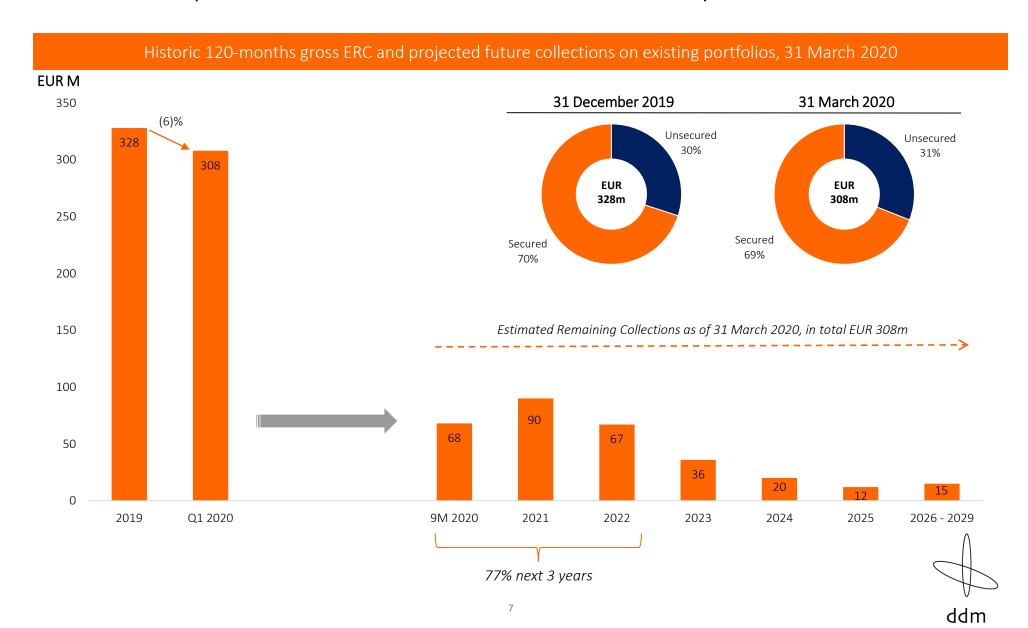


# Strong collections prior to the COVID-19 pandemic with majority of collections received from Greece and secured portfolios in the Balkans





Significant proportion of ERC in secured portfolios and majority of the collections expected to be received in the next three years

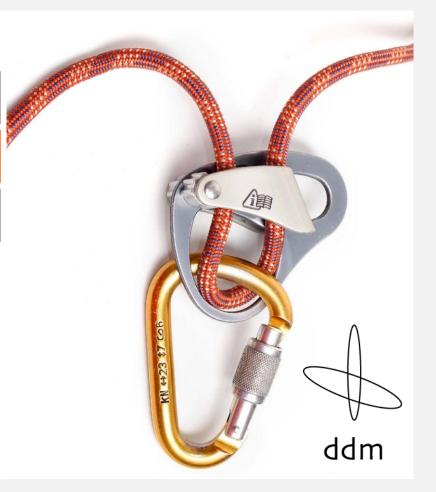


## AGENDA

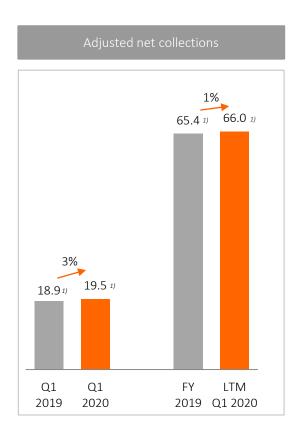
1. Key developments

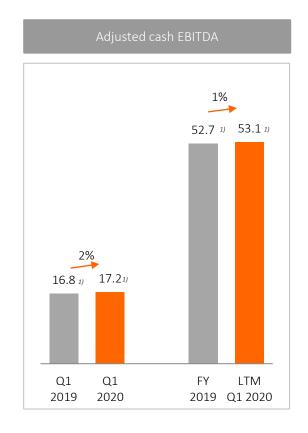
2. Financials Q1 2020

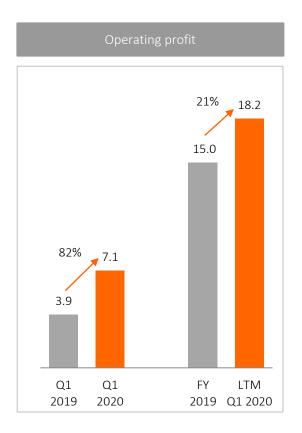
3. Summary



# Operating profit margin of 74% as a result of strong collections and lower amortization







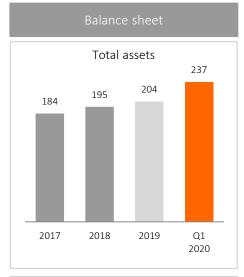


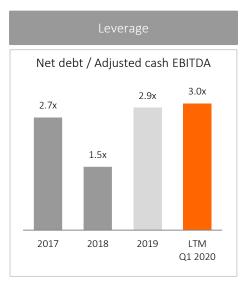
<sup>1)</sup> Adjusted net collections and cash EBITDA include incremental net distributions from joint venture of EUR 1.8M, EUR 3.8M and EUR 5.6M in Q1 2020, FY 2019 and LTM Q1 2020 respectively and include net collections on sale of invested assets of EUR 2.0M, EUR 4.5M and EUR 2.5M in Q1 2019, FY 2019 and LTM Q1 2020 respectively



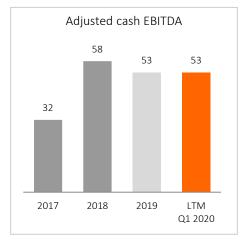
### Our Financial KPIs show our collection performance

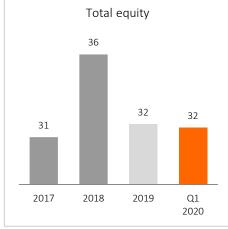
# Adjusted net collections 66 65 66 37 2017 2018 2019 LTM Q1 2020



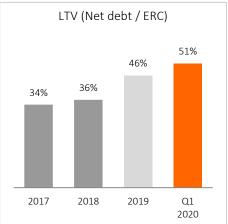










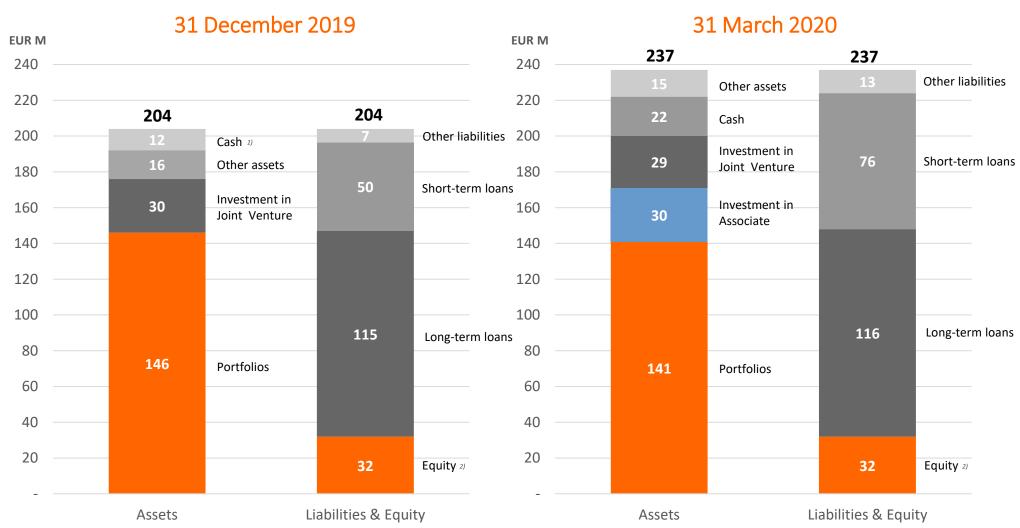


Note: All figures are in EURm.



<sup>1)</sup> The equity ratio of the DDM Debt Group according to the senior secured bond terms

## Total assets increased 16% to EUR 237M at March 2020 compared to December 2019



Note: All figures are in EURm.

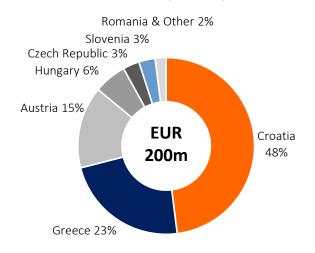


<sup>1)</sup> There were no drawdowns under the EUR 27M revolving loan facility ("RCF") at 31 December 2019

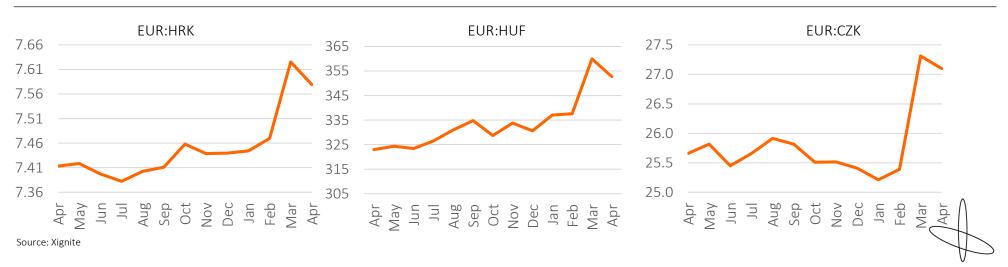
<sup>2)</sup> The equity ratio of the DDM Debt Group according to the senior secured bond terms was 21.1% at 31 December 2019 and 18.5% at 31 March 2020

# Foreign currency exposures since the end of the quarter trending back towards the exchange rates prior to the COVID-19 pandemic

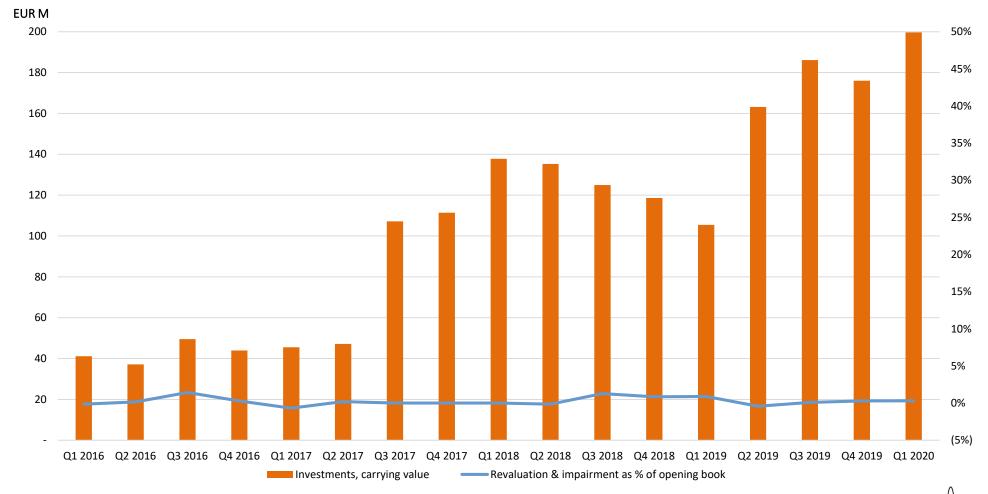
Investments, book value by country, 31 March 2020



Balance sheet FX rates vs. EUR LTM April 2020



# Investments resilient in challenging market with adjustment of carrying value in line with prior years



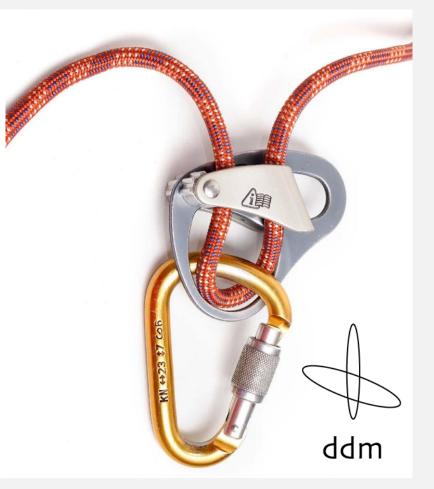


## AGENDA

1. Key developments

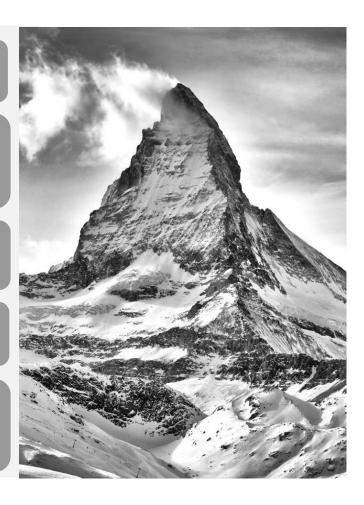
2. Financials 2019

3. Summary



### Key takeaways

- Strong collection performance in Q1 2020 prior to the COVID-19 pandemic principally received from Greece and the Balkans
- Strategic investment to acquire 20% stake in Addiko Bank AG, having acquired 9.9% and exercised a call option to acquire a further 10.1% pending regulatory approval
- Bought out the majority co-investor in a leasing company and platform in Hungary for approximately EUR 3M
- Successfully completed a written procedure and well positioned ahead of bond refinancing later in the year with EUR 22M of cash
- The COVID-19 pandemic continues to have a significant adverse impact on global economic activity and is expected to have a negative impact on our financial performance for 2020





### Q&A

### **Upcoming IR events**

Annual General Meeting:

Interim report January – June 2020:

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## **APPENDICES**



### Knowledge and relations build our success

Consumer and corporate assets

Distressed assets Performing & Non-performing Acquisition and collection of distressed assets

Acquisition of distressed assets

Asset management

Debt collection

- Favoured partner:
   DDM is the expert providing know-how and best practice
- Managing the process:
   Strong controls via automated processes for performance and compliance
- Outsourcing: Established debt collection network throughout SCEE
- AxFina Servicing platform:
   Work out for larger
   secured portfolios

Knowledge	Extensive local sector experience across the internal organisation
Deal sourcing	Structured yet opportunistic approach the key value driver, both for profitability and growth
Relations	Strong relationships with reputable sellers of debt portfolios across the region and a credible buyer
Processes	DDM manages the collection process through its proprietary IT system and allocates collections to the optimal partner
Scalability	Cross regional relationships for quick market entry and flexibility
Work out	Larger more complex secured portfolios work out managed by the AxFina servicing platform
Debt collection	Traditional consumer non performing loan portfolios outsourced through network of debt collection network



### Competitive landscape

